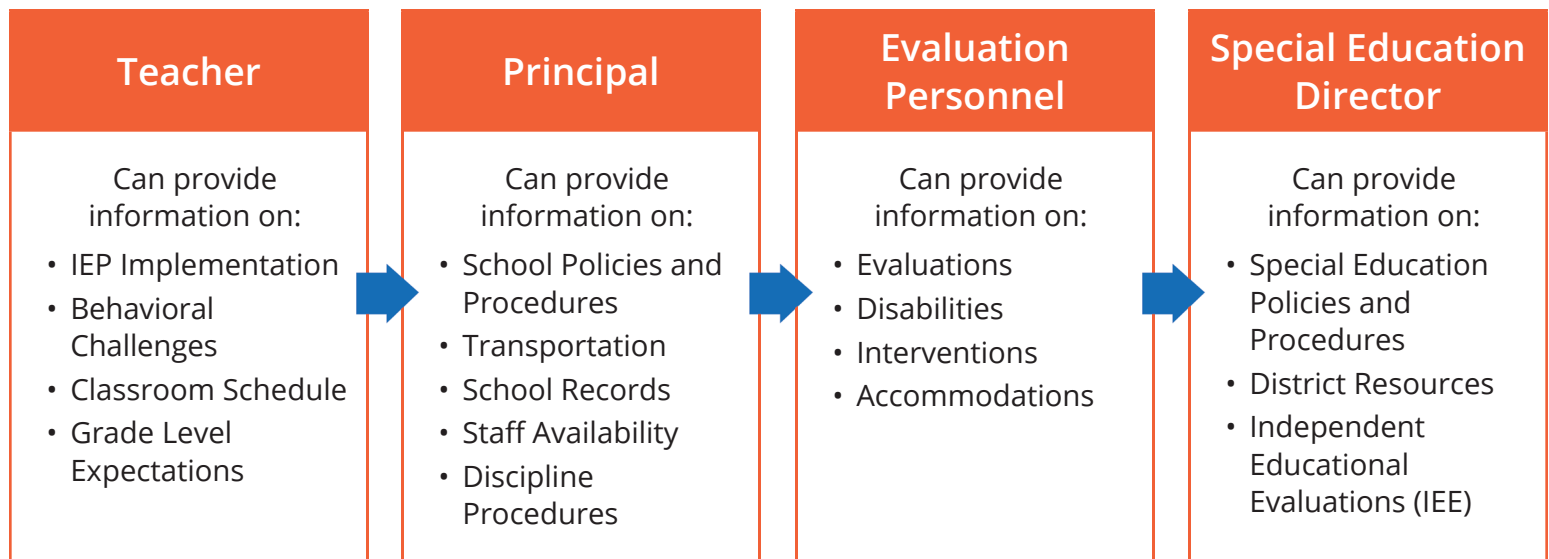


# Resolving Special Education Issues with Your Child's School

If your child is having difficulty in school or you think a change to your child's Individualized Educational Program (IEP) is needed, communicating with the appropriate school or district personnel is often the quickest, simplest way to resolve or address an issue.

## Who Has the Information You Need?



## Examples of How to Begin Resolving an Issue

Good communication with the person working directly with your child, such as a classroom teacher or a special education teacher, can prevent many problems at school. **Try to work out problems with the teacher first and as they arise.** If you cannot resolve the issue with the teacher, then proceed to the next level.

**You believe your child is falling behind in his school work.**

**Who do you contact?** Start with your child's teacher.

**What do you say?** I would like to meet with you because I am concerned that my child is falling behind in his school work.

**You suspect your child has a disability and needs to be evaluated.**

**Who do you contact?** The principal or special education director

**What do you say?** I would like to have my child evaluated for a disability because I am concerned about why she is struggling in school. *Submit the request for evaluation in writing.*

**You believe your child's IEP is not being followed.**

**Who do you contact?** Start with your child's teacher.

**What do you say?** I would like to schedule an Admission, Review, and Dismissal (ARD) meeting to discuss concerns about how my son's IEP is being implemented. Perhaps some changes need to be made to his IEP.

# Who Do You Contact for Assistance in Your Region?

The list below provides the contact information for the Texas Parent Training & Information (PTI) center staff assisting parents and professionals in each region as well as the Parent Engagement contact for the ESC. In Texas, Partners Resource Network, a non-profit agency, operates the statewide network of PTIs. PTIs are funded by the US Department of Education, Office of Special Education Programs.

For assistance finding your ESC region, please call SPEDTex, 1-855-773-3839, or visit <https://spedtex.org>.

## REGION 1

### **Maria Cordero**

Partners Resource Network  
(956) 477-9526

### **Jennifer Pesina**

[Region 1 ESC](#)  
(956) 984-6176

## REGION 2

### **Natalie Parker**

Partners Resource Network  
(361) 445-2381

### **Janiel Brannan**

[Region 2 ESC](#)  
(361) 561-8539

## REGION 3

### **Bianca Salinas**

Partners Resource Network  
(979) 383-4044

### **Romona Hotman**

[Region 3 ESC](#)  
(361) 573-0731

## REGION 4

### **Celia Ulloa**

Partners Resource Network  
(832) 720-2369

### **Kristie Moore**

[Region 4 ESC](#)  
(713) 744-6361

## REGION 5

### **Marion Campbell**

Partners Resource Network  
(409) 790-0741

### **Lauren Peet**

[Region 5 ESC](#)  
(409) 951-1783

## REGION 6

### **Sabrina Thompson**

Partners Resource Network  
(936) 348-0013

### **Ana Deter**

[Region 6 ESC](#)  
(936) 435-8247

## REGION 7

### **PACT Project**

Partners Resource Network  
(903) 541-1134

### **Tracey Johnston**

[Region 7 ESC](#)  
(903) 988-6903

## REGION 8

### **Patricia Reedy**

Partners Resource Network  
(903) 747-0010

### **Shannon Hayes**

[Region 8 ESC](#)  
(903) 575-2764

## REGION 9

### **PEN Project**

Partners Resource Network  
(915) 259-8717

### **Laura Akin**

[Region 9 ESC](#)  
(940) 322-6928

## REGION 10

### **Jim Wright**

Partners Resource Network  
(469) 388-8662

### **Sarah Untersee**

[Region 10 ESC](#)  
(972) 348-1218

## REGION 11

### **Christy Balraj**

Partners Resource Network  
(817) 757-3572

### **Michael Tucker**

[Region 11 ESC](#)  
(817) 740-7586

## REGION 12

### **Michele Lemmers**

Partners Resource Network  
(254) 275-1362

### **Teresa Chavez**

[Region 12 ESC](#)  
(254) 297-1134

## REGION 13

### **Veronica Alvarez**

Partners Resource Network  
(512) 969-1848

### **Lisette Castenada**

[Region 13 ESC](#)  
(512) 919-5360

## REGION 14

### **Jamie Thomas**

Partners Resource Network  
(325) 450-2774

### **Suzanne McGuire**

[Region 14 ESC](#)  
(325) 675-8614

## REGION 15

### **Jamie Thomas**

Partners Resource Network  
(325) 450-2774

### **Connie Neal**

[Region 15 ESC](#)  
(325) 481-4050

## REGION 16

### **Adrienne Williams**

Partners Resource Network  
(806) 281-3495

### **Brandi Culwell**

[Region 16 ESC](#)  
(806) 677-5208

## REGION 17

### **Adrienne Williams**

Partners Resource Network  
(806) 281-3495

### **L'Rae Watson**

[Region 17 ESC](#)  
(806) 281-5870

## REGION 18

### **PEN Project**

Partners Resource Network  
(432) 530-4382

### **Amy "Renee" Walker**

[Region 18 ESC](#)  
(432) 567-3208

## REGION 19

### **Molly Saenz**

Partners Resource Network  
(915) 494-3925

### **Daniely Gutierrez**

[Region 19 ESC](#)  
(915) 780-5356

## REGION 20

### **Aubri Simpson**

Partners Resource Network  
(210) 632-4045

### **Claudia Vargas**

[Region 20 ESC](#)  
(210) 370-5286

Copyright © 2019. Texas Education Agency. All Rights Reserved.

