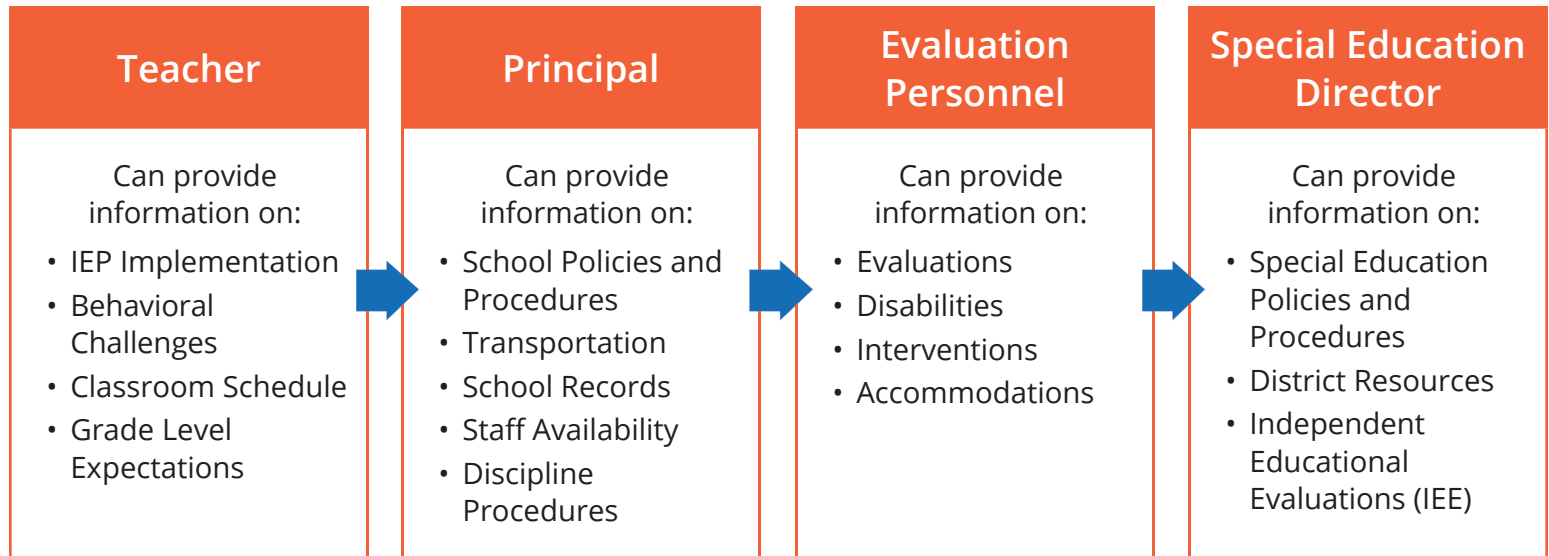


Resolving Special Education Issues with Your Child's School

If your child is having difficulty in school or you think a change to your child's Individualized Educational Program (IEP) is needed, communicating with the appropriate school or district personnel is often the quickest, simplest way to resolve or address an issue.

Who Has the Information You Need?



Examples of How to Begin Resolving an Issue

Good communication with the person working directly with your child, such as a classroom teacher or a special education teacher, can prevent many problems at school. **Try to work out problems with the teacher first and as they arise.** If you cannot resolve the issue with the teacher, then proceed to the next level.

You believe your child is falling behind in his school work.

Who do you contact? Start with your child's teacher.

What do you say? I would like to meet with you because I am concerned that my child is falling behind in his school work.

You suspect your child has a disability and needs to be evaluated.

Who do you contact? The principal or special education director

What do you say? I would like to have my child evaluated for a disability because I am concerned about why she is struggling in school. *Submit the request for evaluation in writing.*

You believe your child's IEP is not being followed.

Who do you contact? Start with your child's teacher.

What do you say? I would like to schedule an Admission, Review, and Dismissal (ARD) meeting to discuss concerns about how my son's IEP is being implemented. Perhaps some changes need to be made to his IEP.

Who Do You Contact for Assistance in Your Region?

The list below provides the contact information for the Texas Parent Training & Information (PTI) center staff assisting parents and professionals in each region as well as the Parent Engagement contact for the ESC. In Texas, Partners Resource Network, a non-profit agency, operates the statewide network of PTIs. PTIs are funded by the US Department of Education, Office of Special Education Programs.

For assistance finding your ESC region, please call SPEDTex, 1 855 773 3839, or visit <https://spedtex.org>.

REGION 1

Maria Cordero

Partners Resource Network
(956) 477-9526

Jennifer Pesina

[Region 1 ESC](#)

(956) 984-6176

REGION 2

Natalie Parker

Partners Resource Network
(361) 445-2381

Janiel Brannan

[Region 2 ESC](#)

(361) 561-8539

REGION 3

Bianca Salinas

Partners Resource Network
(979) 383-4044

Romona Hotman

[Region 3 ESC](#)

(361) 573-0731

REGION 4

Celia Ulloa

Partners Resource Network
(832) 720-2369

Kristie Moore

[Region 4 ESC](#)

(713) 744-6361

REGION 5

Marion Campbell

Partners Resource Network
(409) 790-0741

Lauren Peet

[Region 5 ESC](#)

(409) 951-1783

REGION 6

Sabrina Thompson

Partners Resource Network
(936) 348-0013

Ana Deter

[Region 6 ESC](#)

(936) 435-8247

REGION 7

PACT Project

Partners Resource Network
(903) 541-1134

Tracey Johnston

[Region 7 ESC](#)

(903) 988-6903

REGION 8

Patricia Reedy

Partners Resource Network
(903) 747-0010

Shannon Hayes

[Region 8 ESC](#)

(903) 575-2764

REGION 9

PEN Project

Partners Resource Network
(915) 259-8717

Laura Akin

[Region 9 ESC](#)

(940) 322-6928

REGION 10

Jim Wright

Partners Resource Network
(469) 388-8662

Sarah Untersee

[Region 10 ESC](#)

(972) 348-1218

REGION 11

Christy Balraj

Partners Resource Network
(817) 757-3572

Michael Tucker

[Region 11 ESC](#)

(817) 740-7586

REGION 12

Michele Lemmers

Partners Resource Network
(254) 275-1362

Teresa Chavez

[Region 12 ESC](#)

(254) 297-1134

REGION 13

Veronica Alvarez

Partners Resource Network
(512) 969-1848

Lisette Castenada

[Region 13 ESC](#)

(512) 919-5360

REGION 14

Jamie Thomas

Partners Resource Network
(325) 450-2774

Suzanne McGuire

[Region 14 ESC](#)

(325) 675-8614

REGION 15

Jamie Thomas

Partners Resource Network
(325) 450-2774

Connie Neal

[Region 15 ESC](#)

(325) 481-4050

REGION 16

Adrienne Williams

Partners Resource Network
(806) 281-3495

Brandi Culwell

[Region 16 ESC](#)

(806) 677-5208

REGION 17

Adrienne Williams

Partners Resource Network
(806) 281-3495

L'Rae Watson

[Region 17 ESC](#)

(806) 281-5870

REGION 18

PEN Project

Partners Resource Network
(432) 530-4382

Amy "Renee" Walker

[Region 18 ESC](#)

(432) 567-3208

REGION 19

Molly Saenz

Partners Resource Network
(915) 494-3925

Daniely Gutierrez

[Region 19 ESC](#)

(915) 780-5356

REGION 20

Aubri Simpson

Partners Resource Network
(210) 632-4045

Kyla Shannon

[Region 20 ESC](#)

(210) 370-5286

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